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## **Internet based self-help randomized trial for motor Functional Neurological Disorder (SHIFT).**

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Disclosure:

J. Gelauff, J. Rosmalen, A. Carson, J. Dijk, M. Ekkel, and G. Nielsen report no disclosures relevant to the manuscript.

J. Stone has run a self-help website for functional neurological disorder, [www.neurosymbols.org](http://www.neurosymbols.org) since 2009 which is free and carries no advertising.

M. Tijssen reports no disclosures relevant to the manuscript.

Key-words: Functional neurological disorder, conversion disorder, psychogenic movement disorders, randomized trial, education, self-help, online, website, treatment.

**Abstract (n=260)**

**Objective:** To determine if self-rated health of patients with motor Functional Neurological Disorder can be improved by unguided internet-based self-help and education.

**Methods:** In this non-blinded randomised controlled trial, patients were 1:1 allocated unbiased to an unguided education and self-help website in addition to usual care, or usual care only. Patients over 17 years of age with a functional motor symptom which caused distress or disability were included. The primary outcome was self-rated health on the Clinical Global Improvement (CGI) scale, at three and six months. Secondary outcomes were severity of motor symptoms, other physical and psychiatric symptoms, physical functioning, quality of life, work and social adjustment, illness beliefs and satisfaction with care.

**Results:** 186 patients were randomised, with a follow-up rate of 87% at 6 months. There was no difference in improvement of self-rated health at three months (44% vs 40%,  $p=0.899$ ) or six months (42% vs 43%,  $p=0.435$ ). Secondary outcomes did not differ between groups with a threshold of  $p<0.01$ . Satisfaction was high, with 86% of patients recommending the website to other patients.

**Conclusion:** We found no significant effect of the intervention added to usual care on self-rated health or secondary outcome measures, despite high patient satisfaction with the intervention. These results suggest online education and non-guided self-help could be valuable additions to stepped care for motor FND, but are not effective treatments as interventions in their own right.

**Classification of Evidence:** This study provides Class III evidence that for patients with motor Functional Neurological Disorder, an online education and self-help intervention does not significantly improve self-rated health. Trial registry: NCT02589886

## Introduction

Education and self-help intervention are thought by many clinicians to be an important component of treatment for motor Functional Neurological Disorder (FND) but evidence of effectiveness is lacking [1-2]. Prognostic studies in FND and other functional disorders have shown a correlation between confidence in the diagnosis and good outcome [3-8] and satisfaction with care [9,10]. By contrast, patient groups have expressed valid concerns that information alone should not be a substitute for (multidisciplinary) treatment.

In FND patients, a guided self-help study showed modest improvements in the intervention group and no harmful effects [11]. No studies of unguided self-help have been performed in FND [12].

For this study we developed a non-guided web-based programme for motor FND aiming to improve patients' understanding of the disorder and encourage patients to take an active role in their treatment. Our model of motor FND was of involuntary motor symptoms arising from disordered nervous system functioning and a disorder at the interface between neurology and psychiatry. This includes changes in predictive processing [13], occurring in the context of biological, psychological and/or social factors that vary considerably between patients. [14].

We aimed to find out whether provision of this website added to usual care, improved self-rated health status using clinical global improvement in patients with motor FND compared to usual care only. We also aimed to measure the impact of additional information on the

severity of motor symptoms, other physical and psychiatric symptoms, physical functioning, quality of life, work and social adjustment, illness beliefs and satisfaction with treatment.

## Methods

### *Study design and procedures*

This was a two-group parallel superiority non-blinded randomised controlled trial with patient-rated outcomes at 3 and 6 months. Between October 2015 and July 2017, neurologists from 31 neurology centres across the Netherlands referred eligible patients to the study.

Patients received information about the study procedures in the post or via e-mail and gave written informed consent before they were enrolled in the study. The information they received stated the study consisted of a two-group comparison in which one group would gain access to a website with information and self-help. They could contact the investigators for consultation about the study before enrollment but not afterwards.

After giving consent and completing the online baseline questionnaires, patients were randomised unbiased into two arms. The intervention group received access to the password-protected unguided education and self-help website as an addition to usual care. They were instructed to read the website at their own pace and preference. The control group received usual care only. 'Usual care' in both groups was not standardised and included any treatment patients received during the trial. Patients were not allowed to discuss medical problems with the investigator after randomisation. This was not violated. All outcome measures were self-report, using online questionnaires at three and six months.

### *Standard Protocol Approvals, Registrations, and Patient Consents*

The SHIFT study was performed in accordance with the ethical and legal guidelines of the University Medical Center Groningen (METc 2015/141, M14.150920). All participants gave written consent. The trial was registered at [clinicaltrials.gov](https://clinicaltrials.gov) (NCT02589886).

### *Primary research question*

Does provision of a self-help and education website added to usual care, improve the self-rated health status in patients with motor FND compared to usual care only at three and six months follow-up?

Our study provides Class III evidence to answer this question.

### *Participants*

Inclusion criteria were (1) 18 years of age or older; (2) functional motor symptom (limb weakness or movement disorder) diagnosed by a neurologist; (3) symptoms causing distress or impairment in social, occupational or other important areas of functioning or warrant medical evaluation (definition according to DMS 5); (4) able to read the Dutch language; and (5) access to a computer with an internet connection on a regular basis. We excluded (1) patients who were unable to provide informed consent; (2) patients with other (functional) complaints, in whom the motor symptom was an accidental finding in neurological investigation (ie where motor symptoms were not an impairing symptom) which was assessed by the referring neurologist ; and (3) who were known visitors of the (previously available, but during the study offline) translated (Dutch) version of a website by JS (see below). This was assessed in the baseline questionnaire. Patients with co-morbid (neurological) disease were not excluded from the study.

### *Intervention*

The tested intervention was a newly developed educational website in Dutch, which included self-help elements. A pdf version of the website can be found as supplementary material. The content was in line with the explanatory model described by Stone et al [15]. It combined elements of a website developed by JS, [www.neurosymptoms.org](http://www.neurosymptoms.org), a self-help workbook developed for functional neurological symptoms [11] and expert opinion of JS, MT, JR, AC and GN.

The website consisted of four blocks focusing on different domains, and included several different sources of information (figure 1). The website also included exercises adapted from physiotherapy recommendations from Nielsen et al [16].

It was piloted and altered based on the feedback of 12 patients and their family members for intelligibility, clearness, relevance and applicability. Readability scored level B1, with a moderate Douma readability score of 64 out of 100 (based on the English Flesh-Kincaid test), corresponding with a reading age of 13/14 (adjusted for 'functional' and 'disorder').

*Figure 1 to be inserted here*

#### *Outcome Measures*

The main outcome was self-rated health, measured on the Clinical Global Improvement (CGI) scale, a seven-point Likert scale (high scores correspond to poor health) at three and six months.

Secondary outcome measures were: severity of all individual motor symptoms (self-rated change in presenting symptom scale (CPS) (range 0-7), fatigue (Checklist Individual Strength (CIS), fatigue severity subscale (range 7-56)), pain (RAND36, the Dutch equivalent of the SF36, subscale (range 0-100)), depressive symptoms (Patient Health Questionnaire-9 (PHQ-9) (range 0-27), anxiety (Generalized Anxiety Disorder Questionnaire (GAD-7; scores 0-14)), health anxiety (Whitely Index (WI-7 range 0-7), health related quality of life and functioning



(RAND36) and quality of life (using a single question from the WHO Quality of Life scale “How would you rate your quality of life” (five-point Likert scale, 5 representing good quality of life) (Group, 1998), work and social adjustment (Work and Social Adjustment Scale (WSAS range 0-40)). Illness perception, satisfaction with care and confidence in physiotherapy and psychotherapy were assessed by the level of agreement on a five-point scale on several statements, partly derived from the Illness Perception Questionnaire (IPQ) (see table 1 and 2) and the patient satisfaction questionnaire (PSQ). Additionally, hospitalizations, visits to other websites on FNS and other treatments were recorded. Open fields were available for additional comments, including comments on improvement if that occurred.

A combination of patients’ self-report and the number of times they logged on to the website was used to record use of the website. Evaluation of the intervention website was carried out by agreement on a series of statements on a five-point scale (Not at all – strongly agree) (table 3). If patients did not fill out the online questionnaires, they were contacted by phone at 6 months to assess the main outcome, change in presenting symptoms, quality of life and agreement with the statements ‘I would recommend this website to other patients’ and ‘the website helped me a lot’.

Baseline data from this study was used in another publication on fatigue severity [17].

### *Sample size*

Sample size calculation, using Fisher’s exact proportions for independent groups test in G-power version 3.1.7 software, was based on the expected percentage of patients showing any improvement on the CGI self-rated health scale (all scores below 4 ‘no change’). Based on a previous RCT on self-help [11], our prognosis review [3] and a pilot study of 10 patients in which 40% of patients improved, we estimated that 20% of patients would improve in both

groups and an additional 20% in the intervention group. With an alpha of 0.05 and a power of 0.80, a two-tailed calculation resulted in a sample size of 90 patients per group. To anticipate drop out, we aimed for 100 patients per group. No interim analyses were performed.

### *Randomisation and blinding*

Block randomisation with stratification, with a ratio of 1:1 into the intervention and control group, was performed by an online randomisation tool, ALEA, programmed by the Clinical Research Desk of the University Medical Center Groningen. Stratification factors were having limb weakness as a main motor symptom and duration of symptoms > 1 year. The investigators were unaware of the trial-group assignments during randomisation.

Patients were not blinded to the intervention allocation, because of the obvious difference between the two groups (with and without access to the website). Investigators were not blinded: outcome measures were collected remotely via an online form (with equal procedures in both groups), without interference of the investigator. All research data was anonymised before analysis.

### *Statistical analysis*

An intention to treat analysis was performed at three and six months post randomisation. A *between x within* design was used, by subtracting outcome and baseline values and comparing the differences between groups. Mann-Whitney-U tests (using the whole scale) and Chi-squared tests were used for non-parametric and t-tests for normally distributed variables.

For the main outcome, missing data were imputed, by means of multiple imputation methods using linear regression in SPSS (version23). We imputed missing data based on all baseline and follow-up variables, generating 5 new datasets. These were used for a sensitivity analysis (to explore the effect of dropout). In the data displayed in tables and outcomes below, data without imputation is provided.

An additional per protocol analysis was planned, excluding patients who never logged on to the website from the intervention group, to investigate if the website itself has a beneficial effect, but would need promotion.

Post-hoc we analysed the effect of *change* between baseline and follow-up on agreement with the statements ‘I am confident that the diagnosis functional disorder is correct’, ‘My disorder is a mystery to me’ and ‘What I do determines the outcome of my disorder’ on the main outcome. Furthermore, we investigated a limited number of possible *prognostic factors* (baseline factors that influence outcome): duration of symptoms, type of referring center (academic vs non-academic), age, gender, and the same illness perception statements as listed above. For these correlations, we used univariable ordinal regression models. First in the entire cohort, and secondly with randomisation group to the model, to investigate if these associations between groups.

Due to multiple comparisons, secondary outcome measures were interpreted conservatively with p values of greater than 0.01 treated with caution.

#### *Data Availability*

Data is available on request from the authors.

## **Results**

### **Participants**

355 patients were screened for eligibility, of whom 186 participated in the study.

Randomisation resulted in 93 patients for each group at baseline. The flowchart (figure 2) summarizes reasons for exclusion and loss to follow-up.

Reasons for not visiting the website varied. At three months, some patients reported forgetting about it (n=4), believing (n=2) or being concerned (n=2) about undesirable content, alleviated

symptoms (n=1), scepticism regarding diagnosis (n=1), and various additional reasons.

Between three and six months most patients (n=44) ceased further website visits, primarily due to improved symptoms (n=7), having fully read the website (n=8), being focused on a different treatment (n=5); and severe symptoms and/or impaired concentration (n=5). Two patients disagreed with the content citing: dislike of the term ‘disorder’ and uninformative content; another two ‘did not feel like’ visiting the site.

## **Baseline**

The majority of patients were female (72%) and many were out of work (74%), mainly for medical reasons. Mean duration of symptoms was 5.7 years. Self-rated severity of motor symptoms was moderately severe to very severe in 82% of cases. A majority of patients reported confidence that the diagnosis of a functional movement disorder was correct (62%), however 54% felt the disorder was a mystery to them. Patients reported poor quality of life (only 30% had good or very good quality of life), physical functioning was impaired (median 40 out of a 100 (100 corresponding to unimpaired functioning) and 26 out of 40 on the work and social adjustment scale (40 corresponding to poor functioning).

Figure 2 to be inserted here

Table 1 to be inserted here

## **Outcome**

### **Main outcome**

At three months, 44% (n=31) of patients in the intervention group reported improvement of their general health (‘minimally’, ‘much’ or ‘very much’ improved), compared to 40% (n=26) of the controls on the CGI, which was not significantly different. At six months, 42% (n=35)

of patients in the intervention group reported to have improved, compared to 43% (n=34) in the control group. Figure 2 shows the CGI scale for both groups.

The sensitivity analysis with imputed data did not result in a different main outcome.

To investigate potential harm, the number of patients with worse general health on the CGI was compared between groups. At three months 20 (29%) patients in the intervention group reported worse general health, compared to 18 controls (28%) (U=2255, p=0.910). At six months 30 patients in the intervention group (36%) had worse outcome, compared to 21 controls (27%) (U=3015, p=0.210).

The per protocol analysis (where patients that never logged on to the website were excluded from the intervention group) did not show a significant difference between groups either (table 3).

A post-hoc comparison showed patients with paresis as the main motor symptom might have benefitted less from the intervention than patients with other motor symptoms. Numbers were too small to perform statistical tests, however at six months, 45% of patients with paresis improved in the intervention group, versus 41% with other motor symptoms, while in the control group this was 69% versus 38% respectively.

Figure 3 to be inserted here

### **Secondary outcomes**

There were no differences between groups on any of the outcome measures at three and six months follow-up, using a cut off for statistical significance of  $p < 0.01$ .

Symptom severity of all functional motor symptoms improved in less than half of the patients (between 40 and 44%) at 3 and 6 months in both groups compared to baseline. Depression scores were significantly higher in the intervention group than in the control group at baseline,

while at three and six months this equalized. Anxiety and health anxiety remained stable over time in both groups, as well as pain, fatigue, physical functioning, quality of life and work and social adjustment.

There were no significant differences between groups on the illness perception questions.

Agreement with the statement 'I am confident that the diagnosis of a functional disorder is correct' was higher in the intervention group (62%) than in the control group (47%) at three months, but this did not reach significance ( $p=0.014$ ). Less than half of the patients (36% of controls vs 41% of patients in the intervention group at 3 months, and 26% vs 41% at 6 months,) believed physiotherapy would improve their symptoms, and an even smaller number believed psychotherapy would improve their symptoms (20% of controls, 27% of patients in the intervention group, at 3 months, 19% vs 20%, at 6 months), neither changed significantly over time. Overall satisfaction with their clinical care (i.e. care other than the website) increased slightly over time in both groups

There were no statistically different outcomes from the per protocol analysis (supplementary table 1).

#### *Other websites and other treatments*

During the study, four patients in the intervention group and three patients in the control group reported to have read information on the English website neurosymptoms.org. 12% of patients in the intervention group and 20% in the control group (Chi squared 2.5,  $p=0.111$ ) visited one or more other related websites.

In the first three months, 69% of the patients in the intervention group received physiotherapy and 68% in the control group. Respectively 33% and 37% received some form of psychotherapy. 19% of the intervention group and 15% of controls reported to have received no therapy at all. Between three and six months, 49% of the intervention group and 50% of

controls received physiotherapy, 23% and 26% respectively received psychotherapy and 17% / 18% respectively reported to have received no therapy.

### *Hospital admissions*

Twelve patients in the intervention group (14%) were admitted to the hospital during the six months follow-up period; this was related to motor FND in 6 cases, unrelated in 4 and there was missing information in 2 cases. Twelve controls (15%) were admitted to the hospital during the 6 months follow-up period; related to motor FND (n=7), unrelated (n=4), missing information (n=1).

### *Post-hoc correlations*

#### *Correlation between baseline variables and outcome*

Duration of symptoms of more than 6 months at baseline (mean duration at baseline was 5.7 years) was associated with bad general health outcome at six months in a univariable logistic regression model, odds ratio (OR): 2.80 (1.45-5.42)  $p=0.002$ . 59% of patients with short duration improved, compared to 37% with long (>6 months) duration of symptoms. This relationship was stronger in the intervention group (*interaction group  $\times$  duration of symptoms*, OR 1.84 (1.05-3.20),  $p=0.033$ ), although not significantly. Outcome was worse in men (28% of patients were men), OR 2.94 (1.58-5.48)  $p=0.001$ , which was not significantly different between groups. A number of variables were not significantly associated with outcome in the entire cohort, nor in the groups separately: The referring centre (55% of patients were referred from an academic center) (OR: 1.49 (0.86– 2.60),  $p=0.158$ ), older age at onset (OR 1.02 (1.00 – 1.04),  $p=.026$ ), ‘I am confident that the diagnosis functional disorder is correct’ (62% agreed), OR 1.14 (0.84-1.55),  $p=0.405$ . ‘My disorder is a mystery to me’ (52% agreed) OR 1.07 (0.86-1.33),  $p=0.533$ . ‘What I do determines the outcome of my disorder’ (58% agreed) OR 0.98 (0.77-1.24),  $p=0.877$ .

### *Correlation between change in illness perceptions and outcome*

The effect of *change* in understanding the diagnosis (measured on a change on three illness perception questions) on the main outcome at six months (general health on the CGI) was investigated by univariable ordinal regression. An increase in agreement from baseline to six months with ‘I am confident that the diagnosis functional disorder is correct’, provided an odds ratio of 1.43 (1.12-1.83),  $p=0.004$  with good general health (CGI) at six months in the entire cohort. When the randomisation group was added as an interaction term, the odds ratio was 1.42 (1.01-2.00),  $p=0.044$ , indicating there was a trend towards a bigger effect in the intervention group. A decrease in agreement with ‘My disorder is a mystery to me’ (odds ratio 1.30 (1.02 – 1.63),  $p=0.033$ ), and an increase in agreement with ‘What I do determines the outcome of my disorder’ (odds ratio: 1.13 (0.93– 1.36),  $p=0.234$ ), were not significantly associated with outcome.

Table 2 and to be inserted here

### **Evaluation of the education and self-help website**

63 patients in the intervention group (74% of the 85 that viewed the website at least once), filled out the evaluation. 86% of patients reported they would recommend the website to other patients, 68% of patients found the website very useful, and 67% performed the exercises provided on the website at some point during the 6 months follow-up.

A smaller number of patients answered more detailed questions evaluating the website ( $n=55$ ). 78% agreed with the explanation of their symptoms that was provided on the website, 89% found the information on the website was easy to understand, 22% perceived difficulty in taking in the information, 49% agreed the information on the website matched the explanation given by the neurologist they had seen for their symptoms, and 75% reported they would want to keep on using the website in the future. Of them, 9% reported they felt angry



or misunderstood (for divergent and sometimes multiple) reasons: the website was patronising (n=2), too negative (n=1), a specific symptom the patient suffered from was not mentioned (n=1), the website created a stronger focus on the symptoms, which was unhelpful (n=1), physical exercises made the symptoms worse (n=1), there was a discrepancy between the opinion of health care providers in reality and the information on the website (n=1).

In additional comments, patients mentioned they experienced health care providers seemed to lack knowledge on functional neurological disorders (n=10), which either impeded treatment generally, or it made the website less helpful because of the lack of connection with their experience of healthcare (some felt this was highly frustrating). Others remarked the website was actually helpful to educate their health care providers and/or explain the disorder to relatives and friends. Several patients (n=10) mentioned they felt heard after reading the website and felt it validated their experiences, or they were relieved to see other patients had very similar symptoms and impairments. Three patients asked for an overview of health care providers with experience in this field or a patient-forum (n=3).

## Discussion

In this randomised controlled trial there was no difference in self-rated general health on the clinical global improvement scale at three or six months between motor FND patients who were directed towards an education and self-help website in addition to usual care and patients who received only usual care. Nor were there significant differences on the secondary outcomes (severity of motor symptoms, other physical and psychiatric symptoms, physical functioning, quality of life, work and social adjustment, or illness beliefs (including beliefs of the effect of physiotherapy/psychotherapy and satisfaction with care)). Patient satisfaction with the website was high. The per protocol analysis results were similar to the primary intention to treat analysis. We also showed the intervention did no harm. Bad outcomes and hospitalisations were similar in both arms.

Our results suggest non-guided online self-help is not effective as a sole addition to usual care for motor FND. There are no studies of unguided self-help and education for motor FND to compare our data with. A meta-analysis of self-help in the broader group of functional syndromes (chronic pain, chronic fatigue and irritable bowel syndrome), showed improvement of quality of life and/or symptom reduction of both guided and unguided self-help, although outcome measures were heterogeneous and there were only five unguided studies [12]. A recent meta-analysis of treatment modalities in depression, also showed unguided self-help therapy was not more effective than care as usual, while guided self-help was [18]. Our findings support patient group concerns, for example expressed by individual patients and patient organisations that an unguided self-help website should not be regarded as all that is needed to manage motor FND. Motor symptoms improved in roughly two out of five patients spontaneously. This suggests that neurologists should follow FND patients up after diagnosis to monitor early improvement and to direct the remaining three out of five patients to further treatment, and not rely on the provision of information alone as treatment. Providing patients with reliable and accessible information does not need to resolve or even improve symptoms in order to be justifiable. Explanation and education remain, in our view, an essential element of stepped care for motor FND. Improved confidence that the diagnosis was correct correlated with improvement in health across the whole cohort, and to a greater extent in the intervention group, although the latter did not reach the predetermined threshold ( $p < 0.01$ ) for significance. Nonetheless this suggests the right direction of travel in terms of improving understanding. Treatment studies of motor FND using a comparable educational model, either as a guided self-help intervention [11], or combined with physical and cognitive behavioural interventions in inpatient [21-23] or outpatient [24,25] settings, have shown favourable outcomes. In practice though, patients often experience lack of availability of expert knowledge, as reflected in patients' written comments and the finding that only half the

patients (49%) agreed that the information from the website matched with the explanation of the neurologist. This is a problem recognised by physicians in the field [2] and emphasises the need for consistency between health professionals caring for the same patient.

The type and content of an optimal educational intervention for motor FND, in which much remains unknown about pathophysiology and treatment, can be debated. We chose a conceptual model, based on our clinical experience and our interpretation of contemporary scientific findings, that we think is the best 'fit' between accurate mechanistic descriptions and patient acceptability. However, we acknowledge that there are many unknowns in this condition and this is an inherent problem with any model. We described FND as a problem in nervous system functioning but also did not ignore the importance of psychological factors. The model aimed to promote self-efficacy and to help patients see how they could take part in their own rehabilitation. There was less emphasis on potential aetiological factors, partly as these vary so much between individuals and are harder to address via self-help. This model has been criticized as 'depsychologising' the condition and potentially causing iatrogenic harm by suggesting that it is all a 'brain' condition and nothing therefore directing the patient away from tackling psychological problems in their lives. Whilst we reject this notion as dualistic and misunderstanding of our model, we nonetheless accept that it is a valid criticism and a more explicitly psychological model may have led to improved outcomes. In this regard we note that there have been a number of trials of the 'retribution model', which is more explicitly psychological, in so-called medically unexplained symptoms which paradoxically showed poorer patient outcomes [24]. Additionally, there is a separate theoretical concern that any form of education may ask patients to spend too long reading or thinking about their disorder and could have an amplifying effect on symptomatology

The study had several additional possible limitations. Patients in our study had a long duration of symptoms (mean of 5.6 years), which may have negatively influenced outcomes, as we found that symptom duration correlated to worse outcome. Prognostic studies [3] in general have found that a longer duration of symptoms correlates with poorer prognosis. Early educational intervention seems beneficial in some conditions commonly comorbid with motor FND [25,26].

The fact that we employed liberal inclusion criteria and advertised the study broadly (with good result: 31 centers, both academic and non-specialised, referred patients), improved generalizability. This is to date the largest RCT in any FND. Also, the overall improvement of motor symptoms in 40-44% of patients is comparable to other cohorts [27,28]. However, selection bias most likely occurred at patient level (patients who did not believe the diagnosis were less likely to enrol), and physician level (neurologists with an interest in FND would be more likely to refer into the study). A large number of patients (n=128) refused to take part. In addition, 17 patients never completed the baseline questionnaires and many patients only viewed the website a few times. There may have been issues with accessibility and readability although we did not receive negative feedback regarding these from patient evaluation.

Outcomes might also have been influenced because the study was not blinded and a nocebo effect in the control group could have occurred. However, this effect is likely to be small in this low-intensity study. Use of alternative websites like neurosymptoms.org was low and equal between groups. Furthermore, the study website was different to the neurosymptoms.org, in that it provided a programme of information to work through, and numerous videos and examples not available elsewhere. Our patient cohort might have been too small to capture subtle differences in secondary outcomes. The follow-up period was relatively short and therefore long-term effects, for example on compliance with or effect of further treatments might have been missed. The fact that the study was internet-based,

compared to on paper, did not appear to cause problems in inclusion or follow-up in the large majority of patients.

Measuring outcome in (motor) FND is complicated by the heterogeneity of the population and the symptoms themselves. We chose a self-rated general health scale (CGI) as the main outcome, because, in our view this is the most clinically relevant for a complex heterogeneous and variable disorder and is less susceptible to floor and ceiling effects than other scales. Self-rated measures are ultimately subjective, although a recent international collaboration concluded that this was preferable to objective measures for this particular disorder [29]. Physician rated and objective measures would have provided a complementary and useful perspective but can be problematic in a variable fluctuating disorder.

### *Conclusion*

In this first randomised controlled trial of an online education and self-help programme for motor FND, we found it was well received but it did not lead to improvements in self-rated general health on the clinical global improvement scale at three or six months. Nor did it lead to any harmful effects.

Nonetheless, the provision of information is a core part of clinician patient interaction, and this trial shows it can be done safely in FND, and patients with FND have the same rights as other patients to be informed of the nature of their condition, but the provision of such information is insufficient on its own to alter clinically relevant outcomes in motor FND compared to usual care.

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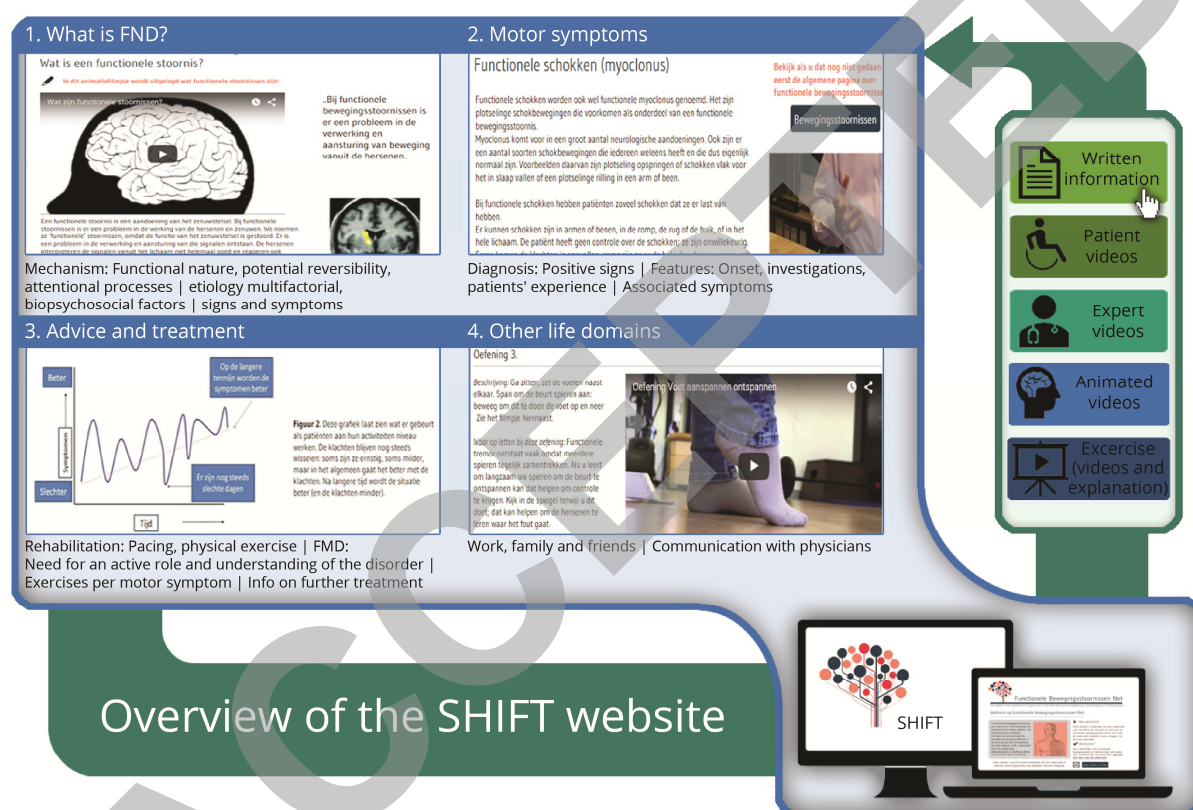
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### **Acknowledgements**

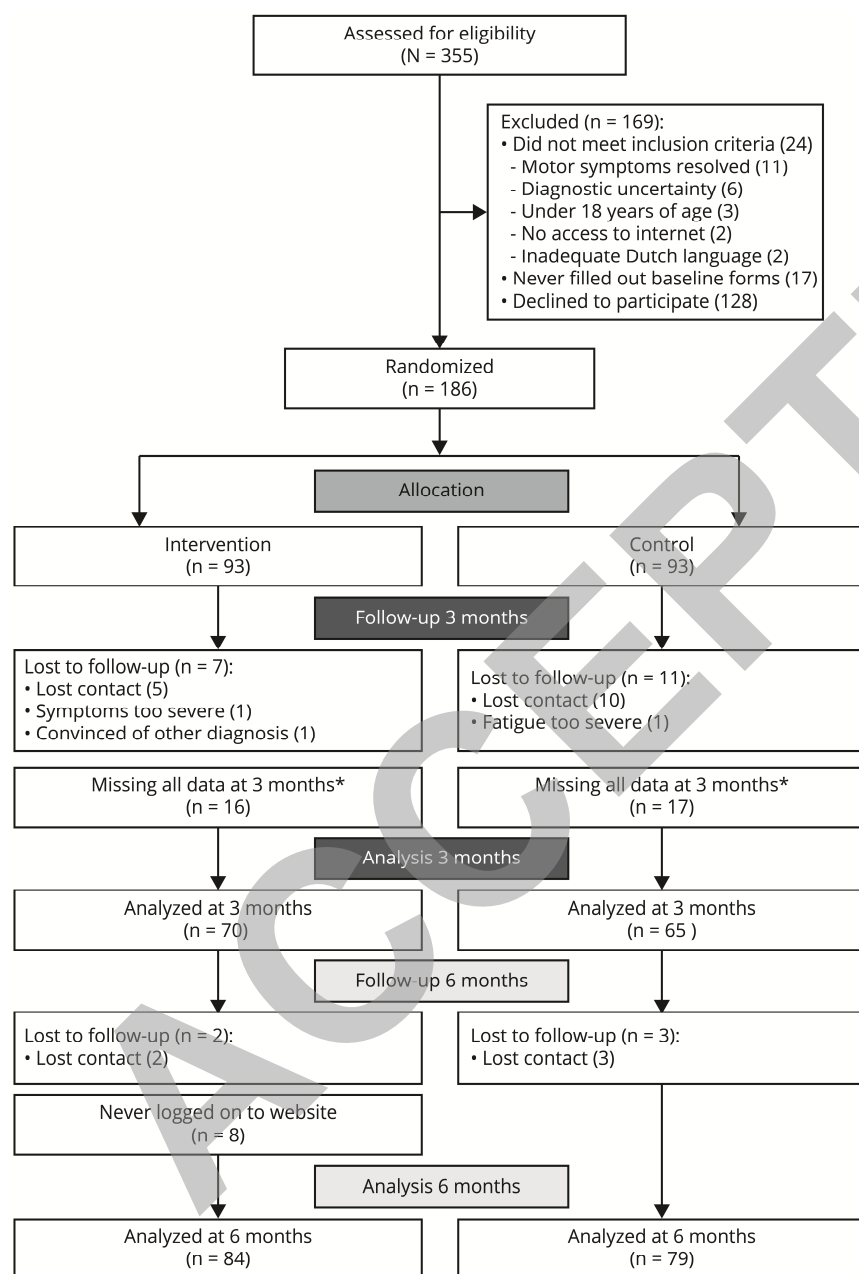
We are grateful for all neurologists who referred patients to this study from the 31 centres in the Netherlands.

## Legends

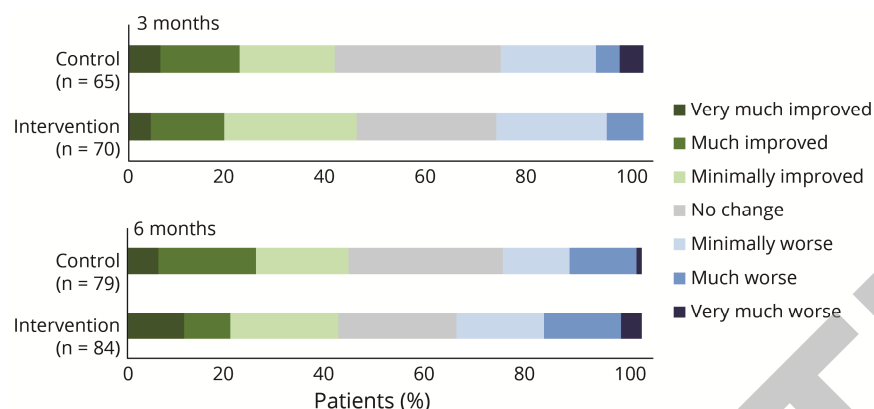
**Fig 1. Overview of the non-guided self-help website.** Left panel shows examples of pages and descriptions of the content of the four blocks on general FND (1), specific motor symptoms (2) that patients could choose (2), rehabilitation advice, exercises and information on treatment possibilities (3) and on the influence of FND on daily life (4). The right panel shows the different media that were used to provide information, that were mostly newly developed for this study.



**Fig 2. Flow diagram (adapted from CONSORT).** \*Data was missing at three months, but present at six months (and therefore these participants were not lost to follow-up).



**Figure 3. Main outcome, change in self-rated general health at three and six months compared to baseline in both groups.**



**Table 1. Baseline data by treatment arm.** Higher scores represent bad outcome in: CGI, CPS, CIS, PHQ, GAD, WI, WSAS, higher scores represent good outcome in: RAND36. CPS= change in presenting symptoms scale, RAND36 = Dutch equivalent of SF36 Health Related quality of life, PHQ-9=Patient Health questionnaire, GAD-7 = Generalized Anxiety Disorder Questionnaire health anxiety WI=Whitely Index, WHO-QOL = a single question from the WHO Quality of Life (Group, 1998), WSAS = Work and Social Adjustment Scale, IPQ = Illness Perception Questionnaire (IPQ) (see table 1 and 2) and the PSQ = patient satisfaction questionnaire. All statements on illness and satisfaction agreement was measured on 5-point Likert scale (1=totally disagree, 2 =disagree, 3 = agree nor disagree, 4 = agree, 5 = totally agree), percentages are displayed for readability, statistics were performed on the whole scale.

**Table 2. Outcome measures at 3 and 6 months in the intervention and control group (intention to treat).** Absolute numbers at follow-up are displayed, mann-Whitney U tests on the difference between follow-up and baseline. Higher scores represent bad outcome in: CGI, CPS, CIS, PHQ, GAD, WI, WSAS, higher scores represent good outcome in: RAND36. CPS= change in presenting symptoms scale, RAND36 = Dutch equivalent of SF36 Health Related quality of life, PHQ-9=Patient Health questionnaire, GAD-7 = Generalized Anxiety Disorder Questionnaire health anxiety WI=Whitely Index, WHO-QOL = a single question from the WHO Quality of Life (Group, 1998), WSAS = Work and Social Adjustment Scale, IPQ = Illness Perception Questionnaire (IPQ), PSQ = patient satisfaction questionnaire. For all statements on illness and satisfaction agreement was measured on 5-point Likert scale (1=totally disagree, 2 =disagree, 3 = agree nor disagree, 4 = agree, 5 = totally agree), percentages are displayed for readability, statistics were performed on the whole scale.

**Table 3. Per protocol analysis.** Data is displayed at follow-up, tests are performed on the change between follow-up and baseline. Absolute numbers at follow-up are displayed, mann-Whitney U tests on the difference between follow-up and baseline. Higher scores represent bad outcome in: CGI, CPS, CIS, PHQ, GAD, WI, WSAS, higher scores represent good outcome in: RAND36. CPS= change in presenting symptoms scale, RAND36 = Dutch equivalent of SF36 Health Related quality of life, PHQ-9=Patient Health questionnaire, GAD-

|  | <b>Intervention group<br/>(n=93)</b> | <b>Control group<br/>(n=93)</b> |
|--|--------------------------------------|---------------------------------|
|--|--------------------------------------|---------------------------------|

7 = Generalized Anxiety Disorder Questionnaire health anxiety WI=Whitely Index, WHO-QOL = a single question from the WHO Quality of Life (Group, 1998), WSAS = Work and Social Adjustment Scale, IPQ = Illness Perception Questionnaire (IPQ), PSQ = patient satisfaction questionnaire. For all statements on illness and satisfaction agreement was measured on 5-point Likert scale (1=totally disagree, 2 =disagree, 3 = agree nor disagree, 4 = agree, 5 = totally agree), percentages are displayed for readability, statistics were performed on the whole scale

## Tables

|  | Intervention group<br>(n=93) | Control group<br>(n=93) |
|--|------------------------------|-------------------------|
| <b>Demographics</b>  |                              |                         |
| Age in years, mean (SD)  | 48 (15)                      | 49 (15)                 |
| Sex, % female  | 73%                          | 70%                     |
| Not in work  | 78%                          | 70%                     |
| For non-medical reasons  | 20%                          | 16%                     |
| On health-related benefits < 2 years   | 21%                          | 16%                     |
| On health-related benefits > 2 years   | 37%                          | 38%                     |
| Referring center (% academic hospital)   | 55%                          | 55%                     |
| <b>Symptoms</b>  |                              |                         |
| Duration of motor symptoms in months, mean (SD)  | 70 (108)                     | 66 (105)                |
| Severity all presenting motor symptoms (CPS) (% moderately severe/severe/very severe)                    | 81%                          | 82%                     |
| Main motor symptom according to the referring neurologist  |                              |                         |
| Tremor   | 18%                          | 15%                     |
| Myoclonus  | 23%                          | 26%                     |
| Dystonia   | 14%                          | 11%                     |
| Paresis  | 13%                          | 18%                     |
| Gaitdisorder   | 15%                          | 18%                     |
| Mixed/unclear  | 17%                          | 12%                     |
| Pain (RAND36) median (IQR)   | 45 (55)                      | 57 (47)                 |
| Fatigue (CIS severity), median (IQR)   | 44 (16)                      | 46 (17)                 |
| <b>Depression (PHQ9), median (IQR)</b>   | 9 (9)                        | 7 (7)                   |
| Anxiety (GAD7), median (IQR)   | 6 (10)                       | 5 (9)                   |
| Health Anxiety (WI), median (IQR)  | 3 (2)                        | 3 (2)                   |
| <b>Self-rated health, quality of life and functioning</b>  |                              |                         |
| Self-rated health (CGI), % moderately bad and bad and very bad   | 43%                          | 39%                     |
| Quality of life (WHO-QoL), % good and very good  | 32%                          | 29%                     |
| Physical functioning (RAND36) median (IQR)   | 40 (45)                      | 40 (50)                 |
| Work and social adjustment (WSAS), median (IQR)  | 26 (18)                      | 26 (15)                 |
| <b>Illness beliefs and satisfaction with care (% agree and strongly agree)</b>                           |                              |                         |
| I am confident that the diagnosis functional disorder is correct.  | 63%                          | 61%                     |
| I am afraid that something (e.g a possible serious diagnosis) has been missed when making the diagnosis. | 15%                          | 17%                     |
| My symptoms are caused by stress/worry or psychiatric problems in the past                               | 19%                          | 25%                     |
| FMD are disorders of the nervous system  | 56%                          | 51%                     |
| My disorder is a mystery to me (IPQ)   | 56%                          | 48%                     |
| What I do determines the outcome of my disorder (IPQ)  | 54%                          | 63%                     |
| My disorder is rather permanent then temporary (IPQ)   | 51%                          | 48%                     |
| I think physiotherapy will improve my symptoms   | 37%                          | 33%                     |
| I think psychotherapy will improve my symptoms   | 19%                          | 17%                     |
| I have confidence in my neurologist  | 65%                          | 58%                     |
| My neurologist and I agree on the nature of my symptoms  | 61%                          | 52%                     |
| I would recommend the care I received to other patients  | 27%                          | 31%                     |
| Communication with doctors (PSQ)   | 3 (1)                        | 3 (1)                   |
| Interpersonal relation doctors (PSQ)   | 4 (1)                        | 4 (1)                   |
| Technical quality of doctors (PSQ)   | 3 (1)                        | 3 (1)                   |

|  |  |  |
|--|--|--|
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**Table 1. Baseline data by treatment arm.** Higher scores represent bad outcome in: CGI, CPS, CIS, PHQ, GAD, WI, WSAS, higher scores represent good outcome in: RAND36. CPS= change in presenting symptoms scale, RAND36 = Dutch equivalent of SF36 Health Related quality of life, PHQ-9=Patient Health questionnaire, GAD-7 = Generalized Anxiety Disorder Questionnaire health anxiety WI=Whitely Index, WHO-QOL = a single question from the WHO Quality of Life (Group, 1998), WSAS = Work and Social Adjustment Scale, IPQ = Illness Perception Questionnaire (IPQ) (see table 1 and 2) and the PSQ = patient satisfaction questionnaire. All statements on illness and satisfaction agreement was measured on 5-point Likert scale (1=totally disagree, 2 =disagree, 3 = agree nor disagree, 4 = agree, 5 = totally agree), percentages are displayed for readability, statistics were performed on the whole scale.

|   | 3 months     |         |         |         |                   | 6 months     |         |         |         |                   |
|---|--------------|---------|---------|---------|-------------------|--------------|---------|---------|---------|-------------------|
|   | Intervention |         | Control |         | Group comparison  | Intervention |         | Control |         | Group comparison  |
|   | N            |         | N       |         |                   | N            |         | N       |         |                   |
| Self-rated health (CGI), % improved   | 70           | 44%     | 65      | 40%     | U=2247<br>P=0.899 | 84           | 42%     | 79      | 43%     | U=3087<br>P=0.435 |
| <b>Symptoms, median (IQR) / % improved</b>                                  |              |         |         |         |                   |              |         |         |         |                   |
| Severity all motor symptoms % improved                                      | 70           | 53%     | 65      | 38%     | U=2247<br>p=0.899 | 84           | 42%     | 79      | 44%     | U=3087<br>p=0.435 |
| % of totally remitted motor symptoms  | 70           | 5%      | 65      | 0%      | -                 | 84           | 6%      | 79      | 4%      | -                 |
| Pain (RAND36)   | 69           | 55 (68) | 65      | 57 (44) | U=2239<br>P=0.989 | 79           | 55 (68) | 69      | 57 (40) | U=2563<br>P=0.533 |
| Fatigue (CIS severity)  | -            | -       | -       | -       | -                 | 71           | 42 (20) | 66      | 44 (23) | U=2180<br>P=0.674 |
| Depression (PHQ9)   | 69           | 6 (7)   | 65      | 7 (6)   | U=1756<br>P=0.040 | 79           | 6 (8)   | 69      | 6 (8)   | U=2170<br>P=0.056 |
| Anxiety (GAD7)  | 70           | 5 (9)   | 65      | 4 (8)   | U=2250<br>P=0.912 | 79           | 5 (9)   | 69      | 5 (8)   | U=2704<br>P=0.933 |
| Health Anxiety (WI)   | -            | -       | -       | -       | -                 | 74           | 2 (4)   | 68      | 2 (2)   | U=2419<br>P=0.689 |
| <b>Quality of life and functioning, median (IQR)</b>                        |              |         |         |         |                   |              |         |         |         |                   |
| Quality of life (WHO-QoL) % good, very good                                 | 70           | 41%     | 65      | 29%     | U=2232<br>P=0.838 | 84           | 40%     | 79      | 42%     | U=3290<br>P=0.863 |
| Physical functioning (RAND36)   | 70           | 50 (61) | 65      | 40 (53) | U=2274<br>P=0.996 | 79           | 40 (65) | 69      | 45 (58) | U=2407<br>P=0.217 |
| Work and social adjustment (WSAS)   | 70           | 21 (19) | 65      | 25 (14) | U=2170<br>P=0.643 | 81           | 25 (18) | 69      | 24 (18) | U=2757<br>P=0.887 |
| <b>Illness beliefs and satisfaction with care, % agree / strongly agree</b> |              |         |         |         |                   |              |         |         |         |                   |
| I am confident that the diagnosis functional disorder is correct.           | 73           | 62%     | 66      | 47%     | U=1863<br>P=0.014 | 76           | 58%     | 70      | 56%     | U=2346<br>P=0.193 |
| I am afraid that something (eg possible serious diagnosis) has been missed  | 72           | 18%     | 66      | 17%     | U=2104<br>P=0.220 | 79           | 20%     | 69      | 19%     | U=2347<br>P=0.718 |
| Symptoms are caused by stress/worry or psychiatric problems in the past     | 73           | 19%     | 66      | 23%     | U=2277<br>P=.548  | 76           | 21%     | 69      | 20%     | U=2502<br>P=.610  |
| Functional movement disorders are disorders of the nervous system           | 73           | 60%     | 66      | 52%     | U=2329<br>P=.719  | 76           | 39%     | 69      | 48%     | U=2561<br>P=.801  |
| My disorder is a mystery to me (IPQ)  | 73           | 41%     | 66      | 47%     | U=2112<br>P=0.246 | 76           | 34%     | 69      | 46%     | U=2286<br>P=0.211 |
| What I do determines the outcome of my disorder (IPQ)                       | 73           | 59%     | 66      | 65%     | U=2047<br>P=0.116 | 76           | 45%     | 69      | 57%     | U=2319<br>P=0.217 |
| My disorder is rather permanent then temporary (IPQ)                        | 73           | 48%     | 66      | 55%     | U=2197<br>P=0.344 | 77           | 58%     | 69      | 65%     | U=2448<br>P=0.389 |
| Exercise worsens my symptoms  | 73           | 51%     | 66      | 56%     | U=1989<br>P=0.072 | 76           | 49%     | 69      | 64%     | U=2161<br>P=0.035 |
| I think physiotherapy will improve my symptoms                              | 73           | 41%     | 66      | 36%     | U=2020<br>P=0.089 | 76           | 41%     | 69      | 26%     | U=2148<br>P=0.052 |
| I think psychotherapy will improve my symptoms                              | 73           | 27%     | 66      | 20%     | U=2004<br>P=0.101 | 76           | 20%     | 69      | 19%     | U=2576<br>P=0.962 |
| I would recommend the care I received                                       | 76           | 54%     | 66      | 36%     | U=2112<br>P=0.095 | 81           | 47%     | 69      | 38%     | U=2725<br>P=0.659 |



**Table 2. Outcome measures at 3 and 6 months in the intervention and control group (intention to treat).** Absolute numbers at follow-up are displayed, Mann-Whitney U tests on the difference between follow-up and baseline. Higher scores represent bad outcome in: CGI, CPS, CIS, PHQ, GAD, WI, WSAS, higher scores represent good outcome in: RAND36. CPS= change in presenting symptoms scale, RAND36 = Dutch equivalent of SF36 Health Related quality of life, PHQ-9=Patient Health questionnaire, GAD-7 = Generalized Anxiety Disorder Questionnaire health anxiety WI=Whitely Index, WHO-QOL = a single question from the WHO Quality of Life (Group, 1998), WSAS = Work and Social Adjustment Scale, IPQ = Illness Perception Questionnaire (IPQ), PSQ = patient satisfaction questionnaire. For all statements on illness and satisfaction agreement was measured on 5-point Likert scale (1=totally disagree, 2 =disagree, 3 = agree nor disagree, 4 = agree, 5 = totally agree), percentages are displayed for readability, statistics were performed on the whole scale

ACCEPTED

|  | 3 months     |         |          |         |                  | 6 months     |         |          |         |                   |
|--|--------------|---------|----------|---------|------------------|--------------|---------|----------|---------|-------------------|
|  | Intervention |         | Controls |         | Group comparison | Intervention |         | Controls |         | Group comparison  |
|  | N            |         | N        |         |                  | N            |         | N        |         |                   |
| Self-rated health (CGI), % improved  | 58           | 45%     | 65       | 40%     | U=1879<br>P=.975 | 78           | 42%     | 79       | 43%     | U =2851<br>P=.412 |
| <b>Symptoms, median (IQR) / % improved</b>                                 |              |         |          |         |                  |              |         |          |         |                   |
| Severity all motor symptoms (CPS)  | 63           | 51%     | 66       | 38%     | U=1982<br>P=.641 | 79           | 51%     | 79       | 44%     | U=3002<br>P=.581  |
| % of remitted motor symptoms   |              | 6%      |          | 0%      | -                |              | 6%      |          | 4%      |                   |
| Pain (RAND36)  | 57           | 45 (58) | 65       | 57 (43) | U=1816<br>P=.851 | 73           | 45 (68) | 69       | 57 (40) | U=2370<br>P=.543  |
| Fatigue (CIS severity)   |              | NA      |          | NA      |                  | 66           | 43 (21) | 65       | 44 (13) | U=2023<br>P=.574  |
| Depression (PHQ9)  | 57           | 7 (8)   | 65       | 7 (5)   | U=1517<br>P=.084 | 71           | 8 (9)   | 69       | 6 (8)   | U=2041<br>P=0.088 |
| Anxiety (GAD7)   | 58           | 6 (10)  | 65       | 4 (8)   | U=1863<br>P=.909 | 73           | 5 (9)   | 69       | 5 (8)   | U=2485<br>P=.887  |
| Health Anxiety (WI)  |              | NA      |          | NA      |                  | 70           | 2 (3)   | 68       | 2 (2)   | U=2293<br>P=.705  |
| <b>Quality of life and functioning, median (IQR) / % good</b>              |              |         |          |         |                  |              |         |          |         |                   |
| Quality of life (WHO-QoL) % good / very good                               | 58           | 67%     | 65       | 29%     | U=1833<br>P=.776 | 78           | 37%     | 79       | 41%     | U=2909<br>P=.531  |
| Physical functioning (RAND36)  | 58           | 48 (67) | 65       | 40 (52) | U=1870<br>P=.937 | 73           | 40 (65) | 69       | 45 (58) | U=2477<br>P=.865  |
| Work and social adjustment (WSAS)  | 58           | 22 (18) | 65       | 25 (13) | U=1779<br>P=.588 | 75           | 26 (19) | 69       | 24 (18) | U=2380<br>P=.405  |
| <b>Illness beliefs and satisfaction with care, median (IQR)</b>            |              |         |          |         |                  |              |         |          |         |                   |
| I am confident that the diagnosis functional disorder is correct.          | 59           | 61%     | 66       | 47%     | U=1487<br>P=.014 | 70           | 58%     | 70       | 56%     | U=2114<br>P=.138  |
| I am afraid that something (eg possible serious diagnosis) has been missed | 58           | 14%     | 66       | 17%     | U=1667<br>P=.189 | 70           | 23%     | 69       | 19%     | U=2214<br>P=.373  |
| Symptoms are caused by stress/worry or psychiatric problems in the past    | 59           | 19%     | 66       | 23%     | U=1883<br>P=.731 | 70           | 20%     | 69       | 20%     | U=2234<br>P=.409  |
| Functional movement disorders are disorders of the nervous system          | 59           | 59%     | 66       | 52%     | U=1860<br>P=.649 | 70           | 59%     | 69       | 48%     | U=2396<br>P=.933  |
| My disorder is a mystery to me (IPQ)                                       | 58           | 40%     | 66       | 47%     | U=1603<br>P=.108 | 69           | 31%     | 69       | 46%     | U=2042<br>P=.134  |
| What I do determines the outcome of my disorder (IPQ)                      | 59           | 63%     | 66       | 65%     | U=1759<br>P=.335 | 70           | 46%     | 69       | 57%     | U=2152<br>P=.252  |
| My disorder is rather permanent than temporary (IPQ)                       | 59           | 46%     | 66       | 55%     | U=1644<br>P=.111 | 71           | 59%     | 69       | 65%     | U=2225<br>P=.323  |
| Exercise worsens my symptoms   | 59           | 51%     | 66       | 59%     | U=1579<br>P=.065 | 70           | 55%     | 71       | 62%     | U=2003<br>P=.044  |
| I think physiotherapy will improve my symptoms                             | 59           | 44%     | 66       | 36%     | U=1491<br>P=.019 | 70           | 41%     | 69       | 26%     | U=1881<br>P=0.019 |

|  |    |     |    |     |                  |    |     |    |     |                  |
|--|----|-----|----|-----|------------------|----|-----|----|-----|------------------|
| I think psychotherapy will improve my symptoms | 59 | 29% | 66 | 20% | U=1592<br>P=.069 | 69 | 21% | 69 | 19% | U=2373<br>P=.972 |
| I would recommend the care I received          | 63 | 62% | 66 | 36% | U=1866<br>P=.301 | 74 | 48% | 71 | 37% | U=2566<br>P=.802 |

**Table 3. Per protocol analysis.** Data is displayed at follow-up, tests are performed on the change between follow-up and baseline. Absolute numbers at follow-up are displayed, mann-Whitney U tests on the difference between follow-up and baseline. Higher scores represent bad outcome in: CGI, CPS, CIS, PHQ, GAD, WI, WSAS, higher scores represent good outcome in: RAND36. CPS= change in presenting symptoms scale, RAND36 = Dutch equivalent of SF36 Health Related quality of life, PHQ-9=Patient Health questionnaire, GAD-7 = Generalized Anxiety Disorder Questionnaire health anxiety WI=Whitely Index, WHO-QOL = a single question from the WHO Quality of Life (Group, 1998), WSAS = Work and Social Adjustment Scale, IPQ = Illness Perception Questionnaire (IPQ), PSQ = patient satisfaction questionnaire. For all statements on illness and satisfaction agreement was measured on 5-point Likert scale (1=totally disagree, 2 =disagree, 3 = agree nor disagree, 4 = agree, 5 = totally agree), percentages are displayed for readability, statistics were performed on the whole scale

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## Internet based self-help randomized trial for motor Functional Neurological Disorder (SHIFT).

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